



# Annual Report

## 2022-2023



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# MISSION & VISION



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## ADDING VALUE THROUGH COLLABORATION

Our Vision: Libraries will be sustainable and relevant through the changing twenty-first century landscape

Library Connection, Inc. is a non-profit cooperative of 32 public and academic libraries that share an integrated library system and other technological innovations to improve the delivery of services and to facilitate equitable access to resources for all member library patrons.

LCI strives to increase member's efficiencies and savings through cooperative purchasing, workflow management and streamlined processes.

LCI achieves these goals by providing member libraries with a shared, integrated library system; creating automated and customizable reports; providing access to a large shared collection of downloadable e-books, e-audiobooks, and e-magazines; offering the ability to share collections quickly and easily via an efficient ILL process that can be patron or staff initiated; and through group purchasing of software, databases and equipment.

**COLLABORATION | EFFICIENCIES & SAVINGS | RESPONSIVENESS | TRANSPARENCY**

# HIGHLIGHTS

Laura A. Horn, Executive Director

With the worst of the Covid-19 pandemic appearing to be behind us, LCI, like many of our member libraries, and much of society, took the last year to review and reset. At LCI this meant focusing on financial stability and collaboration with the goal of ensuring that we have the solid foundation necessary for growth and innovation.

We began the year by reviewing our financial policies and practices to ensure that:

- Our policies were in line with our current organizational goals and values,
- We were in the best financial position possible to support innovation and facilitate savings for our member libraries,
- Our practices were sustainable and provided as much savings as possible to our members.

We did this by working with our investment managers to reduce fees, restructure our portfolio, and develop a revised investment policy statement that better suits our organization's current and future needs. Additionally, we worked meticulously and determinedly through contract negotiations with a vendor to provide our member libraries with comprehensive services while maintaining cost efficiency.

While a primary goal and benefit of LCI membership, is cost savings, LCI also works to provide members with opportunities for collaboration and learning. This year we created Google Drives for file sharing; a Google Site for the Board of Directors; and Google Groups for LCI's standing committees. Additionally, LCI staff offered one-on-one individually tailored training sessions, group, in-person trainings, as well as written documentation on a variety of relevant topics. A highlight this year was the popular reports training sessions led by Sam Cook with 113 registration slots filled over the course of a two-week period.

Finally, the LCI team worked diligently towards the growth of the organization, which, this year, centered around the migration and onboarding of the Farmington Libraries' as they returned to Library Connection! Thanks to the hard work, dedication and expertise of the migration team, Sam Cook, Judy Njoroge, Yi Liu and Max Rowe, Farmington's patrons can now seamlessly request items from LCI's network of 30 other public libraries boasting a system-wide collection of materials totaling over 3,501,639!

In the coming year, we will continue our efforts towards organizational growth and supporting our libraries in their efforts to provide the services and materials their communities need to thrive. We are especially looking forward to welcoming a new team member who will play an integral role in the expansion of our services to members. Additionally, we plan to complete work on a new technology plan to support continued innovation; and collaborate with our members on a strategic plan refresh to keep our goals in-line with our member libraries' needs.

**1,986**

Support Requests  
Received

**2,013**

Support Requests  
Resolved

**193**

OverDrive Tickets  
Received

**199**

OverDrive Tickets  
Resolved

# AT-A-GLANCE



## CIRCULATION

2022-2023  
YEAR IN REVIEW

### OverDrive Circulation



Books  
**490,048**  
Audiobooks  
**398,521**  
Magazines  
**85,320**

### Collection Additions

New Titles  
**31,759**  
New Items  
**272,537**



### Total Checkouts

**3,447,875**



### Holdings Filled

**522,780**



### New Borrowers

**40,454**

~33% INCREASE  
OVER FY22



### Fine Free Libraries

**24** Libraries

**75%** of LCI Libraries



### Total Titles

**917,978**



### Total Items

**3,501,639**

### Number of LCI Patrons

**268,475**



# AT-A-GLANCE



## CATALOGING

2022-2023

YEAR IN REVIEW

### E-Resources Maintenance



Records Loaded  
**676,585**

Records Deleted  
**410,009**

Records Updated/Fixed  
**1,638**

### DEI Updates

**9,624 Records**



### Original & Copy Cataloging



Brief/Vendor Records  
Manually Updated

**25,323**

Farmington Bib Records  
Manually Updated

**11,292**

### Duplicates Manually Merged

**1,641**



### Graphic Novels & Manga

**6,795**

Records Manually Loaded &  
Updated



### Missing Series Statements

**2,090**

Records  
Manually Updated



### Deleted Print & AV Records

**349,238**

Bibs, Items,  
Orders



### New or Updated Authority Records Loaded

**117,661**



# MEET OUR TEAM

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**LAURA A. HORN**

Executive Director

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**SAM COOK**

Assistant Director for Systems and User Services

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**JUDY NJOROGE**

Bibliographic Services Manager

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**YI LIU**

Cataloging and Database Support Librarian

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**MAX ROWE**

Systems and User Services Support Specialist

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**GENERAL CONTACT  
INFORMATION**

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